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FACSIMILE TRANSMITTAL SHEET

TO: EXAMINER VAUGHN

FROM: TIMOTHY J. ZIOLKOWSKI

COMPANY: U.S. PTO

DATE: MAY 5, 2004

FAX NO.: 703-746-5488

PAGES: 17

RE: 09/474,418

OPERATOR: jj

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Per your request, attached is a courtesy copy of the Response to 12-05-03 Office Action which was filed on March 3, 2004. Please call me should you have any questions.

Timothy J. Ziolkowski

GEMS8081.022

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Patent
Attorney Docket No. Old: GEM-30834
New: GEMS8081.022

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of : Kennedy, Ronald G.
Serial No. : 09/474,418
Filed : December 29, 1999
For : System and Method For Remote Servicing of In-Field Product
Group Art No. : 2143
Examiner : Vaughn, W.

CERTIFICATION UNDER 37 CFR 1.8(a) and 1.10

I hereby certify that, on the date shown below, this correspondence is being:

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Transmission

- ☒ transmitted by facsimile to Fax No.: 703-872-9306 addressed to Examiner Vaughn at the Patent and Trademark Office.

Date: 3-3-04

John A. Jackson
Signature

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO 12-05-03 OFFICE ACTION

Dear Sir:

Responsive to the Office Action mailed December 5, 2003, please consider the following:

Docketed by:

Date: 3/5/04